

SUMMARY OF PMC'S FINANCIAL ASSISTANCE POLICY

Pikeville Medical Center ("PMC") has two financial assistance programs: (1) the DSH Program and (2) the In-House Sliding Scale Program.

The DSH Program is run by the Commonwealth of Kentucky and offers free acute care hospital services to Kentucky residents without insurance who qualify. It does not apply to rehabilitation hospital services, durable medical equipment, or the services of any doctor, physician's assistant (PA), or nurse practitioner.

The Commonwealth of Kentucky sets the rules for who qualifies for the DSH Program based on income level, financial resources, and household size. Patients must submit an application for the DSH Program.

The In-House Sliding Scale Program is run by PMC and offers discounted or free care. It applies to PMC's acute care and rehabilitation hospital services, and the services of those providers designated as being covered by PMC's Financial Assistance Provider List attached to the Financial Assistance Policy as Appendix A. It does not include PMC employees and individuals covered by the Pikeville Medical Center PPO Medical Plan employee health benefit plan. It does not apply to durable medical equipment or those providers designated as not being covered by PMC's Financial Assistance Policy Provider List attached to the Financial Assistance Policy as Appendix A.

The rules for the In-House Sliding Scale Program are based on income level, financial resources, and household size. Patients must submit an application for the In-House Sliding Scale Program.

A copy of PMC's Financial Assistance Policy, the DSH Program, AGB calculation, and applications for both the DSH and In-House Sliding Scale Programs are available (i) in the patient financial counselor's office on the second floor of the May Tower at 911 Bypass Road, Pikeville, Kentucky 41501; or (ii) on PMC's website: www.pikevillehospital.org. To request a free copy of the Policy and applications by mail, call PMC's patient financial counselors at (606) 430-3303. PMC's patient financial counselors can provide information about the Policy and the application process.

PMC will not charge a patient who qualifies for financial assistance more for emergency or other medically necessary services than the amount that PMC generally bills patients with insurance for the same services.